

CCSCA
Répertoire des cours offerts
par les associations

Association	Titre du programme	Attestation d'études/Accréditation	Endroit où le cours est offert et	Langue	Méthode d'évaluation de l'apprentissage	Diplôme ou titre obtenu	Préalables	Durée	Sujets couverts	Titre du cours	Site Web	Code CNP	Fonction selon la CNP
Air Transport Association of Canada Alberta Motor Transport Association											www.atac.ca www.amta.ca		
APICS, The Association for Operations Management		Certified in Integrated Resource Management (CIRM)	On-line (self-study)		Must pass an exam for each module with a minimum score of 300 (The scale minimum is 265 and the maximum is 330).			Students go at their own pace. They may take as many different exams in one day as time and space permit; however, they must register for exams at least four days before exam date.	5 Modules: - Enterprise concept and fundamentals; - Identifying and creating demands; - Designing products and processes; - Delivering products and services; - Integrated enterprise management.			A114 B415	Inventory / Material Control - Managerial Inventory / Material Control - Managerial
APICS, The Association for Operations Management		Certified in Production and Inventory Management (CPIM)	On-line (self-study)		Must pass an exam for each module with a minimum score of 300 (The scale minimum is 265 and the maximum is 330).			Students go at their own pace. They may take as many different exams in one day as time and space permit; however, they must register for exams at least four days before exam date.	5 modules: - Basics of supply chain management; - Master planning of resources; - Detailed scheduling and planning; - Execution and control of operations; - Strategic management of resources.			B415 A114	Inventory / Material Control - Managerial Inventory / Material Control - Managerial
APICS, The Association for Operations Management		Certified Fellow in Production and Inventory Management (CFPIM)						Not available	Professionals who share their knowledge with others through presenting, publishing, teaching, and participating in other professional development activities. Delivering presentations, publish works, classroom instruction and workshops			B415 A114	Inventory / Material Control - Managerial Inventory / Material Control - Managerial

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Atlantic Provinces Trucking Association	Transportation Management Development Professional Development Certificate	Certificate in Transportation Management Development	University of New Brunswick					10 days of classroom instruction over a six to eight month period	Human Resources Management Financial Management Sales, Marketing, and Company Image Business Operations and Logistics Organization Implementing Management Tools	<ul style="list-style-type: none"> • Attracting and retaining the best employees • Attaining high performance in employees • Identifying and managing performance issues • Understanding relevant employment regulations and ensuring your personnel and management practices are compliant • Basics of compensation and benefits • Employee records, position descriptions, and personnel policies • Hiring and termination 	www.apta.ca http://cel.unb.ca/prof_dev/programs/tmdp.php	A373	Transportation - Managerial
												B116	Transportation - Tactical
												B576	Transportation - Tactical
												B575	Transportation - Tactical
British Columbia Trucking Association													
Responded but did not confirm courses or training available that are applicable. All course information is available on their website.													
Canadian Association of Importers and Exporters	They have an MOU with CITT to be an ongoing education partner; they agrees that a link to their site from the web compendium would be useful but their seminar information changes all the time so wouldn't work in a "compendium" per se.										www.importers.ca	B116	Transportation - Tactical
												B576	Transportation - Tactical
												A373	Transportation - Managerial
Canadian Industrial Transportation Association										www.cita-acti.ca			
Canadian International Freight Forwarders Association (CIFFA)	Professional Education Program, Module 1 (Semesters 1 and 2)	Certificate in International Freight Forwarding	Offered in part-time Seneca College, Toronto: Students who complete the	E	Four exams, plus four quizzes with an overall passing grade of 60%.		High school completion (or equivalent).	26 weeks (78 hours) of in-class time, delivered in 3-hour evening classes.	Semester 1: - Introductory to basic study skills; - Understanding freight forwarding; - Transportation geography; - Terms of trade;		http://www.ciffa.com/education_academy.asp	A373	Transportation - Managerial

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												B571 B116 A141 A312 A114	Transportation - Operational Transportation - Tactical Warehousing - Managerial Warehousing - Managerial Warehousing - Managerial
Canadian International Freight Forwarders Association (CIFFA)	Ocean Dangerous Goods	Ocean Dangerous Goods Training Certificate for Freight Forwarder, Shipper, or General Awareness (as applicable)	Offered by CIFFA directly, through e-Learning	E	One competency-based exam at the end of the course, with a passing grade of 80%		High school completion (or equivalent)	Ocean DG Freight Forwarder, and Ocean DG Shipper: - 8-12 hour Initial course; - 3-5 hour Recurrent course Ocean DG General Awareness: 2-3 hours	- General provisions; - Classification; - Dangerous goods list; - Packing and tank provisions; - Consignment procedures (marking, labelling, placarding, documentation); - Package specification markings; - Segregation	Ocean DG Freight Forwarder, and Ocean DG Shipper: - 8-12 hour Initial course; - 3-5 hour Recurrent course Ocean DG General Awareness: 2-3 hours	http://www.ciffa.com/education_academy.asp	A373 A141 B116 A141 A312 A114 B571	Transportation - Managerial Warehousing - Managerial Transportation - Tactical Warehousing - Managerial Warehousing - Managerial Warehousing - Managerial Transportation - Operational
Canadian International Freight Forwarders Association (CIFFA)	Professional Development Workshops	CIFFA Certificate of Completion	Offered by CIFFA directly, in cities across Canada	E	One competency-based test at the end of the course, with a passing grade of 60%		High school completion (or equivalent)	1/2 day interactive workshops	Letters of Credit: - Roles and responsibilities; - Terminology, definitions, documents - Instructions for negotiation and completion; - Risk, rewards, dangers Incoterms: - Obligations of Buyers and Sellers; - Proper use of Incoterms based on mode of transport; - Review of marine insurance and cargo risk Risks Forwarders Face - Administrative Monetary Penalty System (AMPS); - Notification of claims, limitations of liability, right of detention and lien, time bar, insurance; - Customers, communications, and Standard Trading Conditions Cargo Insurance:	Letters of Credit; Incoterms; Risks Forwarders Face; Cargo Insurance; Export Reporting	http://www.ciffa.com/education_academy.asp	A373	Transportation - Managerial

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									<ul style="list-style-type: none"> - Carrier liability and limitations; - Types of cargo insurance available (Institute Cargo Clauses A, B, C) and risks covered; - Terminology, definitions, documents (including Insurance Policy, Insurance Certificate, General Average, Exclusions and Perils); Export Reporting: <ul style="list-style-type: none"> - Roles and responsibilities of the Exporter, Carrier, CBSA - Commercial Invoice, Export Permits, CAED, B13A (04) 			A141 B571 B116 A141 A312 A114	Warehousing - Managerial Transportation - Operational Transportation - Tactical Warehousing - Managerial Warehousing - Managerial Warehousing - Managerial
Canadian Manufacturers & Exporters											www.cme-mec.ca		
Canadian Pallet Council											www.cpcpallet.com		
Canadian Shipowners Association											www.shipowners.ca		
Canadian Society of Customs Brokers (CSCB)		Certified Customs Specialist Designation (CCS)	Internet based	E, F	Four tests, each worth 5% of final mark Final examination worth 80% of final mark (passing grade is 65%)	CCS Designation	To be eligible to enroll in the program, an individual must have either one year's experience in a Canadian Customs environment, or have graduated from one of the following programs: the Seneca College International Transportation and Customs Administration Diploma	12 months	Includes, but not limited to: Customs Brokers; Tariff Classification; Tax; Tariff Treatments and Trade Agreements; NAFTA; Valuation; Marking; Prohibited Reporting, Release, and Accounting for Goods; Payment of Duties; Warehouses; Exports; Duty Drawback, Refunds, and Appeals; Compliance; Supply Chain Security		www.cscb.ca	B116	Transportation - Tactical
Canadian Society of Customs Brokers (CSCB)	CSCB Introduction to Customs	Certificate of completion awarded after examination has been passed.	Hard copy, by correspondence	E, F	Final examination must be requested within 6 months of enrollment.		None	6 months	Includes an overview of the import process and outlines the responsibilities of all parties		www.cscb.ca	B116	Transportation - Tactical
Canadian Society of Customs Brokers (CSCB)	CSCB Professional Development Modules	Certificate awarded after completion of 4 of the 6 modules.	Internet based	E	Final examination must be requested within 90 days of the student gaining access to the course material.			90 days per module	Six Modules: Tariff Classification; AMPS; Exporting; NAFTA; Valuation; Refunds		www.cscb.ca	B116	Transportation - Tactical
Canadian Transportation Research Forum											www.ctrf.ca		
Canadian Trucking Alliance											www.cantruck.com		
Canadian Trucking Human Resources Council	Coach and Instructor Certification	Will be certification programs	TBD		Under development							A373	Transportation - Managerial

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Canadian Trucking Human Resources Council	Dispatcher Interpersonal Skills	Meet NOS	Offered in a CD format / online		Online exam – 80% required for certification		None	20 hours over a 6 month period – student pace	3 modules: · Communication · Leadership · Relationships		www.cthrc.com	A131	Marketing and Sales - Managerial
Canadian Trucking Human Resources Council	Dispatcher Professional Skills	Meet NOS	Offered in a CD format / online		Online exam – 80% required for certification		None	20 hours over a 6 month period – student pace	5 modules: · Planning and Utilization · Assignment · Dispatching · Legal Requirements · Resources		www.cthrc.com	A373	Transportation - Managerial
Canadian Trucking Human Resources Council	Owner-Operator Business Skills	Meet NOS	Offered in a CD format / online		Online exam – 80% required for certification		None	40 hours over a 6 month period	13 modules: 1. -Introduction 2. Professional Advice 3. Contract 4. Spec'ing, Selecting and Financing 5. Finances 6. Setting Up Records and Managing Information 7. Analyzing and Using the Data You've Collected 8. Year-end Report 9. Using Data to Improve Your Operation 10. Complying with Regulations 11. Hiring and Paying a Driver 12. Lifestyle 13. Appendices		www.cthrc.com	A373	Transportation - Managerial
Chartered Institute of Logistics & Transport in North America, The											www.ciltna.com		
CITT		CITT Designation	Internet, correspondence and classroom education from different Canadian universities and colleges	E	Each course has a series of assignments or a case study report and a written exam. Candidates require a passing grade.	CITT designation	Candidates entering the program must have a minimum of grade 12 or equivalent work experience.	2-5 years depending on candidates' prior learning assessment.	Mandatory courses: - Transportation Systems - Logistics Processes - Integrated Logistics. Any five of the following: - Business Law; - Business Management; - Business Strategy; - Essentials of Risk Management; - Introductory Economics; - Financial Management; - Marketing Any two of the following: - Logistics Decision Modeling; - Transportation Economics; - Transportation Law.		www.citt.ca	H812 A373 B571 A141 A312 B414 B572	Warehousing - Operational Transportation - Managerial Transportation - Operational Warehousing - Managerial Warehousing - Managerial Warehousing - Managerial Operational

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Forum for International Trade Training	FITTSkills – a series of 8 international business courses	Certified International Trade Professional (CITP)	Offered at 60 colleges, universities & organizations across Canada as well as online.	E, F	Must pass a national exam (exam / project) after each course.	Certificate in International Trade after 4 courses. Diploma in International Trade after 8 courses. CITP Professional designation.	None	In classroom varies from 2 day condensed learning for the professional learner to semester learning for full-time or part-time students. Online is 10-weeks.	Mat'l's currently being updated to cover 11 competency areas:	Global Entrepreneurship (to be renamed Global Business Environment)	www.fitt.ca	B414	Warehousing - Managerial
									1-Global Business Environment				
									2- Int'l Marketing	Int'l Marketing			
									3- Int'l Trade Research				
									4- Int'l Trade Finance	Int'l Trade Finance			
									5- Global Supply Chain Management				
									6- Int'l Market Entry Strategy	Int'l Trade Logistics (to be renamed Global Supply Chain Management)			
									7- Legal Aspects of Int'l Trade				
									8- Ethical Approach to Int'l Business	Int'l Market Entry & Distribution			
									9- Cultural Aspects of Int'l Business				
10- The Internet, eCommerce and Technologies in support of Int'l Trade	Int'l Trade Research												
11- Int'l Trade Management *****	Legal Aspects of Int'l Trade												
	Knowledge skills												
	1. Researches regulatory requirements and current legislation that may affect the movement of products or services across domestic and international boundaries by accessing a variety of sources	Int'l Trade Management	B116	Transportation - Tactical									
	2. Has a working knowledge of import and export information, documentation and clearance procedures		A114	Inventory / Material Control - Managerial									
	3. Understands the application of International Chamber of Commerce (ICC) Incoterms 2000 to the transfer of rights and responsibilities during transfer of goods from seller to buyer		B415	Inventory / Material Control - Managerial									
	4. Is aware of regulations and standards		A113	Purchasing - Managerial									
	5. Is aware of the key elements of a logistics plan and how it impacts the business plan		B315	Purchasing - Tactical									
	6. Recognizes advantages and disadvantages of various transport modes		G133	Purchasing - Tactical									
	7. Understands the roles and value of outside service providers in a company's supply chain strategy		A373	Transportation - Managerial									

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							including strategic level responsibilities at a business unit or corporate level.		<ul style="list-style-type: none"> · Supplier relationship management · Value propositions, profitability strategies and · strategic planning · Quality process deployment Leadership <ul style="list-style-type: none"> · Change management & organizational culture · dynamics · Managing the aftermath · Executive team building · Corporate communication strategies Ethics and Success <ul style="list-style-type: none"> · Organizational and personal ethics · Making decisions with conviction Human Resource Strategy			A131 B571 B576 B575 B572	Marketing and Sales - Managerial Transportation - Operational Transportation - Tactical Transportation - Tactical Warehousing - Operational
Logistics Institute, The (Canadian Professional Logistics Institute)	Process Management P.Log. Certification Program	P.Log. Certification	Mix of online and group/face-to-face session delivery 4 Online modules: <ul style="list-style-type: none"> · Integrated Logistics Networks (self-directed) · Logistics Process Diagnostics (facilitated) · Team Dynamics (facilitated) · Comprehensive Qualifier (self-directed) 3 Face-to-face modules: <ul style="list-style-type: none"> · Supply Chain Strategies (3 day) · Leading & Managing Change (3 day) · Professional Ethics (3 day) 	E	Each module has knowledge testing (Quizzes, Exams, Assignments) and/or competency demonstration methodology included. The Comprehensive Qualifier (National Exam) is the last requirement completed in the certification process.	P.Log. Certification Individual course certificates also issued	None	The Institute usually recommends developing a certification plan for over a 12-18 month time-frame.	Integrated Logistics Network <ul style="list-style-type: none"> · Distribution Channels · Alternative Costed Networks · Modeling · Activity-Based Costing · Forecasting · Demand Management · Retooling the Network · Continuous Improvement · Value Creation Programs · Channel Management Logistics Process Diagnostic <ul style="list-style-type: none"> · Supply Chains versus Logistics 	7 modules: <ul style="list-style-type: none"> · Integrated Logistics Network · Logistics Process Diagnostic · Supply Chain Strategies · Team Dynamics · Leading & Managing Change · Professional Ethics · Comprehensive Qualifier 	www.logisticsinstitute.com	B574	Inventory / Material Control - Tactical

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									<ul style="list-style-type: none"> · Synchronization of goods and information · Process skills, i.e. benchmarking, costing, process, network design · The powerful role of the system in shaping our behaviour · Systems thinking · Coordination among levels in an organization · How to better manage the supply chain <p>Supply Chain Strategies</p> <ul style="list-style-type: none"> · Creating customer value · Value propositions · Supply Chain Analysis tools · High performing supply chains <ul style="list-style-type: none"> · New product/service development · Benefits and risks associated with e-commerce · Impacts of e-commerce tools and practices on supply chain costs. · Difference between efficient and responsive supply chains. · Service Quality model <p>Team Dynamics</p> <ul style="list-style-type: none"> · Develop and measure team goals · Working relationships · Team Charters · Communication styles and patterns · Leadership power. · Maintaining group processes <ul style="list-style-type: none"> · Conflict resolution · Providing feedback · Ethics of team participation · Dealing with change <p>Leading & Managing Change</p> <ul style="list-style-type: none"> · Transformational leadership · Covenants between leaders and followers · Personal change management <ul style="list-style-type: none"> · Forces Driving Change · Nature and Challenges of Change · Roles of Leaders · Leadership Strategy Model · Change vision and the transformation process · Common errors in change processes 			B415	Inventory / Material Control - Managerial

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									Professional Ethics <ul style="list-style-type: none"> · The Influence of Values on Corporate Performance · Conflict in Values · The Good Life · Ethical Systems · Leadership Styles · Putting Codes of Ethics into Practice 			C133 A131 B571 B576 B575 A312 B414 B572	Logistics Information Systems - Tactical Marketing and Sales - Managerial Transportation - Operational Transportation - Tactical Transportation - Tactical Warehousing - Managerial Warehousing - Managerial Warehousing - Operational
Logistics Institute, The (Canadian Professional Logistics Institute) Delivered in partnership with Athabasca University	Process Management P.Log. Certification Program – Online	P.Log. Certification	On-line delivery with mix of self-directed modules and facilitated modules. Facilitated modules follow a structured schedule of activities.	E	Each module has knowledge testing (Quizzes, Exams, Assignments) and/or competency demonstration methodology included. The Comprehensive Qualifier (National Exam) is the last requirement completed in the certification process.	P.Log. Certification Individual course certificates are issued Credits earned towards MBA program at Athabasca University	None	The Institute usually recommends developing a certification plan for over a 12-18 month time-frame.	Integrated Logistics Network <ul style="list-style-type: none"> · Distribution Channels · Alternative Costed Networks · Modeling · Activity-Based Costing · Forecasting · Demand Management · Retooling the Network · Continuous Improvement · Value Creation Programs · Channel Management Logistics Process Diagnostic <ul style="list-style-type: none"> · Supply Chains versus Logistics · Synchronization of goods and information · Process skills, i.e. benchmarking, costing, process, network design The powerful role of the system in shaping our behaviour · Systems thinking 	7 modules:	www.logisticsinstitute.com	B574	Inventory / Material Control - Tactical

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									<ul style="list-style-type: none"> · Coordination among levels in an organization · How to better manage the supply chain <p>Strategic Supply Chain Management</p> <ul style="list-style-type: none"> · Supply chain versus process mapping · Supply chain mapping purposes · Characteristics of supply chain maps · Examples of supply chain maps · The financial contribution of SCM · Strategic profit model (SPM) · Cash-to-cash · SCOR model · Balanced scorecard · SCM implementation and the four perspectives · Supply chain partnerships · Process of implementation <p>Team Dynamics</p> <ul style="list-style-type: none"> · Develop and measure team goals · Working relationships · Team Charters · Communication styles and patterns · Leadership power. · Maintaining group processes <ul style="list-style-type: none"> · Conflict resolution · Providing feedback · Ethics of team participation · Dealing with change <p>Leading & Managing Through Change</p> <ul style="list-style-type: none"> · Develop a greater awareness of why organizations change and the roles of leaders and managers within the process. · Examine how organizations work through the change process. · Experience decision making for change in a simulated environment. · Make sense of and draw relevant insights from the simulated change experience. · Apply new knowledge and skills in practice: creating a new change plan for use at their workplace. <p>Ethics & Decision Making in Complex Situations</p>				
												B415	Inventory / Material Control - Managerial

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									<ul style="list-style-type: none"> Ethical decision making Personal ethics in relation to organizational ethics and potential impacts to decision making processes Identify stakeholders and clarifying issues Assessing decision environments in terms of certainty, risk, or uncertainty. Implementation strategies, revising strategies and plans. 			C133 A312 B414 A131 B571 B576 B575 B572	Logistics Information Systems - Tactical Warehousing - Managerial Warehousing - Managerial Marketing and Sales - Managerial Transportation - Operational Transportation - Tactical Transportation - Tactical B572
Logistics Institute, The (Canadian Professional Logistics Institute)	LEAN Supply Chain Management P.Log. Certification Program	P.Log. Certification	Mix of online and group/face-to-face session delivery 3 Online modules: <ul style="list-style-type: none"> LEAN Supply Chain Management (12 weeks, self-directed) Team Dynamics (facilitated) Comprehensive Qualifier (self-directed) 3 Face-to-face modules: <ul style="list-style-type: none"> Supply Chain Strategies (3 day) Leading & Managing Change (3 day) Professional Ethics (3 day) 	E	Each module has knowledge testing (Quizzes, Exams, Assignments) and/or competency demonstration methodology included. The Comprehensive Qualifier is the last requirement completed in the certification process.	P.Log. Certification Individual course certificates are issued	None	The Institute usually recommends developing a certification plan for over a 12-18 month time-frame.	LEAN Supply Chain Management <ul style="list-style-type: none"> Understanding Supply Chain Logistics Introducing Lean to Supply Chain Logistics Lean Thinking Lean SCL Tools Value Stream Mapping Kaizen 5-S Ancillary and other tools Roadmap to Lean Logistics Process Diagnostic <ul style="list-style-type: none"> Supply Chains versus Logistics Synchronization of goods and information Process skills, i.e. benchmarking, costing, process, network design The powerful role of the system in shaping our behaviour Systems thinking 	6 modules: <ul style="list-style-type: none"> LEAN Supply Chain Management Logistics Process Diagnostics Supply Chain Strategies Team Dynamics Leading & Managing Change Professional Ethics Comprehensive Qualifier 	www.logisticsinstitute.com	C133	Logistics Information Systems - Tactical

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									<ul style="list-style-type: none"> · Coordination among levels in an organization · How to better manage the supply chain <p>Supply Chain Strategies</p> <ul style="list-style-type: none"> · Creating customer value · Value propositions · Supply Chain Analysis tools · High performing supply chains <ul style="list-style-type: none"> · New product/service development · Benefits and risks associated with e-commerce · Impacts of e-commerce tools and practices on supply chain costs. · Difference between efficient and responsive supply chains. · Service Quality model <p>Team Dynamics</p> <ul style="list-style-type: none"> · Develop and measure team goals · Working relationships · Team Charters · Communication styles and patterns · Leadership power. · Maintaining group processes <ul style="list-style-type: none"> · Conflict resolution · Providing feedback · Ethics of team participation · Dealing with change <p>Leading & Managing Change</p> <ul style="list-style-type: none"> · Transformational leadership · Covenants between leaders and followers · Personal change management <ul style="list-style-type: none"> · Forces Driving Change · Nature and Challenges of Change · Roles of Leaders · Leadership Strategy Model · Change vision and the transformation process · Common errors in change processes <p>Professional Ethics</p> <ul style="list-style-type: none"> · The Influence of Values on Corporate Performance · Conflict in Values · The Good Life · Ethical Systems · Leadership Styles · Putting Codes of Ethics into Practice 				

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												B574 A131 B571 B576 B575 B572	Inventory / Material Control - Tactical Marketing and Sales - Managerial Transportation - Operational Transportation - Tactical Transportation - Tactical Warehousing - Operational
Logistics Institute, The (Canadian Professional Logistics Institute)	FrontLine Logistics P.Log. Certification Program	P.Log. Certification	Mix of online and group/face-to-face session delivery 4 Online modules: · FrontLine Logistics Series (self-directed) · Logistics Process Diagnostics (facilitated) · Team Dynamics (facilitated) · Comprehensive Qualifier (self-directed) 3 Face-to-face modules: · Supply Chain Strategies (3 day) · Leading & Managing Change (3 day) · Professional Ethics (3 day)	E	Each module has knowledge testing (Quizzes, Exams, Assignments) and/or competency demonstration methodology included. The Comprehensive Qualifier (National Exam) is the last requirement completed in the certification process.	P.Log. Certification Individual course certificates are issued	None	The Institute usually recommends developing a certification plan for over a 12-18 month time-frame.	FrontLine Logistics Series <ul style="list-style-type: none"> · Assembling Orders · Controlling Budgets · Controlling Inventory · Customer Complaints · Customer Service · Forklift Safety · Good Logistics Practices · Health, Safety & Environment · Operating Procedures · Personnel Issues · Product Damage · Scheduling Carriers · Scheduling Resources · Selecting the Right Carrier Logistics Process Diagnostic <ul style="list-style-type: none"> · Supply Chains versus Logistics · Synchronization of goods and information · Process skills, i.e. benchmarking, costing, process, network design · The powerful role of the system in shaping our behaviour · Systems thinking · Coordination among levels in an organization · How to better manage the supply chain 	7 modules: · FrontLine Logistics Series · Logistics Process Diagnostic · Supply Chain Strategies · Team Dynamics · Leading & Managing Change · Professional Ethics · Comprehensive Qualifier	www.logisticsinstitute.com	B574	Inventory / Material Control - Tactical

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									<p>Supply Chain Strategies</p> <ul style="list-style-type: none"> · Creating customer value · Value propositions · Supply Chain Analysis tools · High performing supply chains <p>· New product/service development</p> <ul style="list-style-type: none"> · Benefits and risks associated with e-commerce · Impacts of e-commerce tools and practices on supply chain costs. · Difference between efficient and responsive supply chains. · Service Quality model <p>Team Dynamics</p> <ul style="list-style-type: none"> · Develop and measure team goals · Working relationships · Team Charters · Communication styles and patterns · Leadership power. · Maintaining group processes <ul style="list-style-type: none"> · Conflict resolution · Providing feedback · Ethics of team participation · Dealing with change <p>Leading & Managing Change</p> <ul style="list-style-type: none"> · Transformational leadership · Covenants between leaders and followers · Personal change management <ul style="list-style-type: none"> · Forces Driving Change · Nature and Challenges of Change · Roles of Leaders · Leadership Strategy Model · Change vision and the transformation process · Common errors in change processes <p>Professional Ethics</p> <ul style="list-style-type: none"> · The Influence of Values on Corporate Performance · Conflict in Values <ul style="list-style-type: none"> · The Good Life <ul style="list-style-type: none"> · Ethical Systems · Leadership Styles · Putting Codes of Ethics into Practice 			B571	Transportation - Operational
												B576	Transportation - Tactical
												B414	Warehousing - Managerial
												B572	Warehousing - Operational
												H812	Warehousing - Operational
												J317	Warehousing - Operational

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Logistics Institute, The (Canadian Professional Logistics Institute)	Logistics Essentials P.Log. Certification Program	P.Log. Certification	Mix of online and group/face-to-face session delivery Online modules: <ul style="list-style-type: none">· Essentials Series (self-directed)· FrontLine Logistics Series (self-directed)· Logistics Process Diagnostics (facilitated)· Team Dynamics (facilitated)· Comprehensive Qualifier (self-directed) 3 Face-to-face modules: <ul style="list-style-type: none">· Supply Chain Strategies (3 day)· Leading & Managing Change (3 day)· Professional Ethics (3 day)	E	Each module has knowledge testing (Quizzes, Exams, Assignments) and/or competency demonstration methodology included. The Comprehensive Qualifier (National Exam) is the last requirement completed in the certification process.	P.Log. Certification Individual course certificates are issued	None	The Institute usually recommends developing a certification plan for over an 18-24 month time-frame.	Logistics Essentials Series <ul style="list-style-type: none">· Introduction to Logistics· Purchasing & Procurement· Inventory Management· Warehousing & Distribution· Traffic & Transportation FrontLine Logistics Series <ul style="list-style-type: none">· Assembling Orders· Controlling Budgets· Controlling Inventory· Customer Complaints· Customer Service· Forklift Safety· Good Logistics Practices· Health, Safety & Environment· Operating Procedures· Personnel Issues· Product Damage· Scheduling Carriers· Scheduling Resources· Selecting the Right Carrier Logistics Process Diagnostic <ul style="list-style-type: none">· Supply Chains versus Logistics· Synchronization of goods and information<ul style="list-style-type: none">· Process skills, i.e. benchmarking, costing, process, network design· The powerful role of the system in shaping our behaviour· Systems thinking· Coordination among levels in an organization· How to better manage the supply chain Supply Chain Strategies <ul style="list-style-type: none">· Creating customer value	8 modules: <ul style="list-style-type: none">· Logistics Essentials Series· FrontLine Logistics Series· Logistics Process Diagnostic· Supply Chain Strategies· Team Dynamics· Leading & Managing Change· Professional Ethics· Comprehensive Qualifier	www.logisticsinstitute.com	B574	Inventory / Material Control - Tactical

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									<ul style="list-style-type: none"> · Value propositions · Supply Chain Analysis tools · High performing supply chains · New product/service development · Benefits and risks associated with e-commerce · Impacts of e-commerce tools and practices on supply chain costs. · Difference between efficient and responsive supply chains. · Service Quality model Team Dynamics · Develop and measure team goals · Working relationships · Team Charters · Communication styles and patterns · Leadership power. · Maintaining group processes · Conflict resolution · Providing feedback · Ethics of team participation · Dealing with change Leading & Managing Change · Transformational leadership · Covenants between leaders and followers · Personal change management · Forces Driving Change · Nature and Challenges of Change · Roles of Leaders · Leadership Strategy Model · Change vision and the transformation process · Common errors in change processes Professional Ethics · The Influence of Values on Corporate Performance · Conflict in Values · The Good Life · Ethical Systems · Leadership Styles · Putting Codes of Ethics into Practice 				
Logistics Institute, The (Canadian Professional Logistics Institute)	FrontLine Logistics Series		Online delivery (self-directed)	E	Each module has knowledge testing (Quizzes) and competency demonstration (case study) methodology	Administrator, Operations or Supervisor Certificate issued	None	1 month access provided for each module – each module in series is approximately 4 hours – 14	<ul style="list-style-type: none"> 14 Modules · Assembling Orders · Controlling Budgets · Controlling Inventory 		www.logisticsinstitute.com	B571 B576 B572 H812 J317	Transportation - Operational Transportation - Tactical Warehousing - Operational Warehousing - Operational Warehousing - Operational
												B574	Inventory / Material Control - Tactical

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					included.	with successful completion of defined sets of the modules.		modules – 7 days of training	<ul style="list-style-type: none"> · Customer Complaints · Customer Service · Forklift Safety · Good Logistics Practices · Health, Safety & Environment · Operating Procedures · Personnel Issues · Product Damage · Scheduling Carriers · Scheduling Resources · Selecting the Right Carrier 			B571 B576 B414 B572 H812 J317	Transportation - Operational Transportation - Tactical Warehousing - Managerial Warehousing - Operational Warehousing - Operational Warehousing - Operational
Logistics Institute, The (Canadian Professional Logistics Institute)	LEAN Supply Chain Management	LEAN SCM Professional Certification	Online delivery (self-directed)	E	Includes knowledge testing (Quizzes) and competency demonstration (application) methodology. Final examination.	LEAN Supply Chain Management Professional Certificate	None	12 weeks access provided – 9 Units	<ul style="list-style-type: none"> · Understanding Supply Chain Logistics · Introducing Lean to Supply Chain Logistics · Lean Thinking · Lean SCL Tools · Value Stream Mapping · Kaizen · 5-S · Ancillary and other tools · Roadmap to Lean 		www.logisticsinstitute.com	C133 B415 B574 A131 B571 B576 B575 A312 B414 B572	Logistics Information Systems - Tactical Inventory / Material Control - Managerial Inventory / Material Control - Tactical Marketing and Sales - Managerial Transportation - Operational Transportation - Tactical Transportation - Tactical Warehousing - Managerial Warehousing - Managerial Warehousing - Operational
Logistics Institute, The (Canadian Professional Logistics Institute)	Logistics Essentials Series		Online delivery (self-directed)	E	Includes knowledge testing (Quizzes)	Logistics Essentials Certificate	None	1 month access provided to each module, approx. 10 12 hours	<ul style="list-style-type: none"> · Introduction to Logistics · Purchasing & Procurement · Inventory Management · Warehousing & Distribution · Traffic & Transportation 		www.logisticsinstitute.com	B415 B574 A131 B571 B576 B575 A312 B414 B572	Inventory / Material Control - Managerial Inventory / Material Control - Tactical Marketing and Sales - Managerial Transportation - Operational Transportation - Tactical Transportation - Tactical Warehousing - Managerial Warehousing - Managerial Warehousing - Operational

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Logistics Institute, The (Canadian Professional Logistics Institute)	Integrated Logistics Networks		Online delivery (self-directed)	E	Includes knowledge testing (Quizzes) and competency demonstration (case study) methodology. Final Examination with 70% passing grade.	Integrated Logistics Networks course certificate	None	1 month access provided, approx. 10-12 hours	<ul style="list-style-type: none"> · Distribution Channels · Alternative Costed Networks · Modeling · Activity-Based Costing · Forecasting · Demand Management · Retooling the Network · Continuous Improvement · Value Creation Programs · Channel Management 		www.logisticsinstitute.com	B415	Inventory / Material Control - Managerial
												B574	Inventory / Material Control - Tactical
												A131	Marketing and Sales - Managerial
												B571	Transportation - Operational
												B576	Transportation - Tactical
												B575	Transportation - Tactical
												A312	Warehousing - Managerial
												B414	Warehousing - Managerial
												B572	Warehousing - Operational
Logistics Institute, The (Canadian Professional Logistics Institute)	Logistics Process Diagnostics		Online delivery (facilitated – schedule of activities with some synchronous activities)	E	Includes knowledge testing (assignments) and competency demonstration (simulation, case study) methodology.	Logistics Process Diagnostics course certificate	None	4 weeks	<ul style="list-style-type: none"> · Supply Chains versus Logistics · Synchronization of goods and information · Process skills, i.e. benchmarking, costing, process, network design · The powerful role of the system in shaping our behaviour · Systems thinking · Coordination among levels in an organization · How to better manage the supply chain 		www.logisticsinstitute.com	B415	Inventory / Material Control - Managerial
												B574	Inventory / Material Control - Tactical
												A131	Marketing and Sales - Managerial
												B571	Transportation - Operational
												B576	Transportation - Tactical
												B575	Transportation - Tactical
												A312	Warehousing - Managerial
												B414	Warehousing - Managerial
												B572	Warehousing - Operational
Logistics Institute, The (Canadian Professional Logistics Institute)	Supply Chain Strategies		Group Session (local or onsite delivery)	E	Includes knowledge and competency testing methodology (case study and presentation)	Supply Chain Strategies course certificate	None	3 days	<ul style="list-style-type: none"> · Creating customer value · Value propositions · Supply Chain Analysis tools · High performing supply chains · New product/service development · Benefits and risks associated with e-commerce · Impacts of e-commerce tools and practices on supply chain costs. 		www.logisticsinstitute.com	B415	Inventory / Material Control - Managerial

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												B414 B572	Warehousing - Managerial Warehousing - Operational
Logistics Institute, The (Canadian Professional Logistics Institute)	Professional Ethics		Group Session (local or onsite delivery)	E	Includes knowledge and competency testing methodology (case studies and presentation)	Professional Ethics course certificate	None	3 days	<ul style="list-style-type: none"> · The Influence of Values on Corporate Performance · Conflict in Values · The Good Life · Ethical Systems · Leadership Styles · Putting Codes of Ethics into Practice 		www.logisticsinstitute.com	B415 B574 A131 B571 B576 B575 A312 B414 B572	Inventory / Material Control - Managerial Inventory / Material Control - Tactical Marketing and Sales - Managerial Transportation - Operational Transportation - Tactical Transportation - Tactical Warehousing - Managerial Warehousing - Managerial Warehousing - Operational
Logistics Institute, The (Canadian Professional Logistics Institute) Delivered in partnership with Athabasca University	Strategic Supply Chain Management		Online delivery (facilitated – schedule of activities)	E	Includes knowledge and competency testing methodology (case studies and assignments)	Strategic Supply Chain Management course certificate Credits earned towards MBA program at Athabasca University	None	4 weeks	<ul style="list-style-type: none"> · Supply chain versus process mapping · Supply chain mapping purposes · Characteristics of supply chain maps · Examples of supply chain maps · The financial contribution of SCM · Strategic profit model (SPM) · Cash-to-cash · SCOR model · Balanced scorecard · SCM implementation and the four perspectives · Supply chain partnerships · Process of implementation 		www.logisticsinstitute.com	B415 B574 A131 B571 B576 B575 A312 B414 B572	Inventory / Material Control - Managerial Inventory / Material Control - Tactical Marketing and Sales - Managerial Transportation - Operational Transportation - Tactical Transportation - Tactical Warehousing - Managerial Warehousing - Managerial Warehousing - Operational

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Logistics Institute, The (Canadian Professional Logistics Institute) Delivered in partnership with Athabasca University	Leading & Managing through Change		Online delivery (facilitated – schedule of activities)	E	Includes knowledge and competency testing methodology (case studies and assignments)	Leading & Managing through Change course certificate Credits earned towards MBA program at Athabasca University	None	4 weeks	<ul style="list-style-type: none"> · Develop a greater awareness of why organizations change and the roles of leaders and managers within the process. · Examine how organizations work through the change process. · Experience decision making for change in a simulated environment. · Make sense of and draw relevant insights from the simulated change experience. · Apply new knowledge and skills in practice: creating a new change plan for use at their workplace. 		www.logisticsinstitute.com	B415	Inventory / Material Control - Managerial
												B574	Inventory / Material Control - Tactical
												A131	Marketing and Sales - Managerial
												B571	Transportation - Operational
												B576	Transportation - Tactical
												B575	Transportation - Tactical
												A312	Warehousing - Managerial
B414	Warehousing - Managerial												
B572	Warehousing - Operational												
Logistics Institute, The (Canadian Professional Logistics Institute) Delivered in partnership with Athabasca University	Ethics & Decision Making in Complex Situations		Online delivery (facilitated – schedule of activities)	E	Includes knowledge and competency testing methodology (case studies and assignments)	Ethics & Decision Making in Complex Situations course certificate Credits earned towards MBA program at Athabasca University	None	4 weeks	<ul style="list-style-type: none"> · Ethical decision making · Personal ethics in relation to organizational ethics and potential impacts to decision making processes · Identify stakeholders and clarifying issues · Assessing decision environments in terms of certainty, risk, or uncertainty. · Implementation strategies, revising strategies and plans. 		www.logisticsinstitute.com	B415	Inventory / Material Control - Managerial
												B574	Inventory / Material Control - Tactical
												A131	Marketing and Sales - Managerial
												B571	Transportation - Operational
												B576	Transportation - Tactical
												B575	Transportation - Tactical
												A312	Warehousing - Managerial
B414	Warehousing - Managerial												

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												B572	Warehousing - Operational
Manitoba Trucking Association	Class 1 Driver Instructor Training		MTA office or onsite					5 day course			www.trucking.mb.ca	A373	Transportation - Managerial
Materials and Manufacturing Ontario											http://mmo.on.ca/home.htm		
Materials Handling and Management Society of America	MHMS Professional Certification Program	CAMH –Certified Associate in Materials Handling	On-line Self-study	English	Proctored Examination at Test Site of the Applicant's Choosing	CAMH	Log onto: http://www.mhiastor.org/ps/ps_mhms_Certification_Requirements.cfm for "Pre-requisites.	Self-paced	Movement, Storage, Control and Protection of Goods	Log onto: http://www.mhiastor.org/category.cfm?Category=25&CFID=3898720&CFTOKEN=95630292 for course materials.	http://www.mhia.org/ps/ps_mhms_home.cfm	A373 B571 A141 H812 B414 A312	Transportation - Operational Warehousing - Managerial Warehousing - Managerial Warehousing - Managerial
Ontario Service Safety Alliance											www.ossa.com		
Ontario Trucking Association											www.ontruck.org		
Operations Management Education & Research Institute of Canada (OMERIC)	Fundamentals of Materials Handling and Warehousing										http://www.apics8.org/OMERIC/omeric.htm	A141 H812	Warehousing - Managerial Warehousing - Operational
Operations Management Education & Research Institute of Canada (OMERIC)	Stock Control workshop											A141 A114	Inventory / Material Inventory / Material Control - Managerial
Packaging Association of Canada, The (PAC)		Packaging Certificate Program	Toronto and Montréal					4 semesters (Each semester consists of 3 days of coursework. Students may complete all four semesters offered consecutively in either the fall or winter session, or accumulate semester credits over time.) or 4 day intensive program	-Introduction to Packaging, Packaging Development Process, Graphic Design, Printing Process - Introduction to Polymers, Rigid & Semi-Rigid Plastics, Flexible Packaging, Glass Containers, Closures - Paper & Paperboard, Paperboard Packaging, Metal Containers - Corrugate Packaging, Distribution Packaging, Electronic Scanning -			A131	Marketing and Sales - Managerial
Packaging Association of Canada, The (PAC)		Packaging Certificate Program			To obtain certificate, one must pass the Certified Packaging Professional Exam.			14 days	One day is spent on each of the following topics: - Packaging; - Graphic design; - Colour perception; - Printing; - Food preservation; - Polymers; - Molding; - Closures; - Glass packaging; - Folding carton; - Fiberboard; - Distribution environment; - Universal Product codes; - Packaging machinery; - Production line; - Environmental issues and law.		www.pac.ca	A131	Marketing and Sales - Managerial

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Purchasing Management Association of Canada (PMAC)	Strategic Supply Chain Management Leadership Program	Certified Professional Purchaser (C.P.P.)	Delivered through PMAC Provincial and Territorial Institutes across Canada. Instructor-led classes or self-study correspondence. Instructors are senior practitioners and distinguished academics.	E, F	Evaluation is progressive with all learning contributing to the final mark.	Certified Professional Purchaser (C.P.P.)	Individuals who have successfully completed a business degree program at a Canadian university, or a business degree or diploma program at a Canadian college or technical institute will be deemed to have met the admission requirement.	Designed to be completed over 36 months, concurrent with full-time employment.	A/V presentations, classroom discussions, industrial field trips, workshops and case studies	8 Modules – Cover the foundational knowledge of strategic supply chain management.	www.pmac.ca	A133	Purchasing - Tactical
					A mark of 60% in total across all requirements - modules, interactive workshops, In-Residence Week and the Final Written Examination - is necessary for successful completion of the program.		Other individuals will be required to complete a minimum of six and a maximum of 10 courses at a post-secondary institution in the following business management knowledge areas: - Introduction to Business	Additional time is allowed for individuals who have to disrupt their studies for personal or employment reasons.				B574	Inventory / Material Control - Tactical
					Modules are evaluated based on a combination of individual and group exercises, class discussions, written case reports and a module-ending examination.		- Accounting	See next column.		- Supply Chain Management		B315	Purchasing - Tactical
							-Finance			- Procurement and Supply Management		G133	Purchasing - Tactical
							-Business Communication			- Logistics and Transportation			
							-Economics			- Operations and Process Management			
							-Marketing			- Knowledge Management			
							-Organizational Behaviour			- Global Sourcing			
										- Supply Chain Management for the			
										- Supply Chain Management for Services, Capital Goods and Major Projects			
										6 Interactive Workshops – Address higher-level business skills.			
										- Leadership and Professionalism			
										- Negotiation Skills			
										- Communication and Relational Skills			

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										- Competitive Bidding, Contract Preparation and Contract Management - International Business and Multicultural Skills - Ethical Behaviour and Social Responsibility In-Residence Week – Reinforces and integrates knowledge gained during modules and workshops. Final Written Examination – Tests knowledge acquired throughout the program and practical experience. Practical Experience Requirement – A minimum of three years of progressive experience in supply chain management.			
Railway Association of Canada											www.railcan.ca		
Saskatchewan Trucking Association	Forklift Safety		Regina, Saskatoon and Yorkton								www.sasktrucking.com	H812 B571	
Supply Chain & Logistics Canada (SCL)		Only offers a membership									www.sclcanada.org		
Toronto Trucking Association											www.torontotrucking.org		
Transportation Association of Canada													
Van Horne Institute, The											www.vanhorne.info		
Warehousing Education & Research Council	Careers in Distribution		Online	E					Introduction to warehousing careers		www.werc.org	H812	Warehousing - Operational
Warehousing Education & Research Council	Supervising in the Warehouse		Online	E					-introduction to the key elements of supervising - the elements that make the warehouse unique for supervising - the skills and knowledge needed by a good supervisor - outlines the three primary responsibilities for a supervisor - the daily activities of a supervisor are discussed	Section 1 - What is Supervising? Section 2 - The Warehouse is an Unique Environment Section 3 - Supervisory Competencies Section 4 - Supervisory Responsibilities Section 5 - Daily Supervising	www.werc.org	A141	Warehousing - Managerial
Western Transportation Advisory Council (WESTAC)											www.westac.com		