

Connector

Connector – A Skills-Matching Tool is the answer to several significant challenges faced by employers and individuals in Canada’s supply chain sector.

This industry-created and -tested program provides accurate assessments of both supply chain knowledge and essential skills. Results enable users to compare their skills with what’s required to do the jobs that interest them.

Based on knowledge gaps identified through the assessments, Connector generates a customized learning plan and activities users can do to improve their know-how.

The tool also links people to information about education and training available across Canada to build skills where gaps exist.

www.supplychaincanada.org/en/Connector

Connector

A Skills-Matching Tool

Use Connector to:

Discover what’s required to work in key supply chain occupations

Assess skills and knowledge in relation to specific supply chain roles

Complete learning-plan recommendations to upgrade competencies and enhance career opportunities

www.supplychaincanada.org/en/Connector



Canadian
Supply Chain
Sector Council

Conseil canadien
sectoriel de la chaîne
d’approvisionnement

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Canada



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“Connector is a game changer”
~ Corrie Banks, Triskele Logistics

Through **Connector**, users can evaluate their knowledge and skills with respect to the 48 occupations for which the Canadian Supply Chain Sector Council has written occupational standards, roles chosen through industry consultation as fundamental to the sector.

The tool **gauges industry knowledge** in seven areas:

- Business and management
- Customer service
- Digital skills
- Security
- Standards and regulations
- Teamwork
- Workplace safety

It focuses, as well, on **six essential skills**:

- Document use
- Listening skills
- Numeracy
- Reading
- Thinking skills
- Writing

The assessments come in two versions; the short version takes about 10 minutes to complete, the long version about 20 minutes.

Users can choose whether or not to share their personalized test results and learning plans.



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Tackling Challenges with Connector

The Challenge?

Having to reduce staff thanks to an economic slump and continue to meet business demands.

The Solution.

- Revise job descriptions for the most-essential supply chain roles, with information from the CSCSC's occupational standards. Combine responsibilities where necessary to meet needs with fewer people.
- Use Connector's occupation-related assessments to understand the skills and knowledge, as well as the skill gaps, of remaining employees.
- Review assessment results and learning plans to determine how to effectively match employees with responsibilities.

The Challenge?

For career counsellors, matching individuals to roles that best fit their experience and aptitudes to improve employability.

The Solution.

- Use occupational profiles in Connector to help clients or students understand the skills required for specific supply chain positions.
- After selecting a role that appears to be a suitable fit, have the client take assessments related to that role to both confirm the match of person to occupation, and evaluate learning needs.

The Challenge?

For companies facing a shortage of skilled workers, finding ways to improve success in hiring and retaining employees.

The Solution.

- Use Connector to vet candidates. Have them take several of the tool's assessments to evaluate their knowledge and abilities. By prescreening applicants in this way, an employer should improve its success in both hiring and retention.

The Challenge?

Accurately judging the qualifications of newcomers to Canada, people educated overseas and with no Canadian work experience.

The Solution.

- Validate skills and knowledge using Connector assessments.
- In the absence of a means to formally recognize an applicant's foreign credentials, Connector enables appraisal of abilities relative to Canadian industry standards.